

Field Service Technician

Job Description

The position is based in Grand Rapids and involves 90%-100% travel throughout the United States each week. Some travel may be required on short notice. We prefer the candidate live in the Grand Rapids area.

Field service work includes; machine service (maintenance, replacement of parts), installations/commissioning, training, and recalibration/qualifying the machines at customer locations.

Other responsibilities include diagnosing and troubleshooting mechanical, pneumatic, electrical, and controls issues. This position will require a technician to upload/download programs to PLCs, PCs, marking system printers, labelers and cameras. PLC programming experience is not required however knowledge of PLC's and applications is preferred. Additionally the technician will complete appropriate documentation of work performed on each machine and properly reconcile all parts replaced for an accurate inventory and billing procedures.

REQUIREMENTS:

- Minimum high school education, technical training or experience beyond high school desired.
- A valid driver's license and a driving record that meets car rental and company insurance requirements.
- A solid understanding and aptitude in electrical, mechanical, and controls areas along with troubleshooting experience and skills.
- Experience with technician's instruments and tools, both electrical and mechanical.
- Must have your own tools.
- Solid skills with computers and basic knowledge in Microsoft office products/office software applications.
- Must have experience reading and understanding mechanical and electrical blueprints/schematics.
- Any machine building, electrical wiring, or fabrication experience is desirable.
- Good applied math skills, outstanding communication skills, and creative problem solving skills is required.
- Must be able to operate effectively independently as well as in a team environment.
- Willing to work overtime and weekends (occasionally), as required.
- Able to lift 60 lbs., stand, stretch, twist as needed during service work.
- Must have a professional demeanor and appearance, be able to maintain composure in stressful situations, detail oriented, and customer focused, good moral character and able to adapt to change with positive attitude.

We prefer a candidate that meets or exceeds all of our requirements.

The company offers a full benefit package after the probationary period is completed successfully.

Pay is dependent upon experience and qualifications.

Please submit a cover letter explaining why you are qualified and your resume.